

POSITION DESCRIPTION

Technical Manager

ROLE

As Technical Manager you provide leadership and direction to the technical department. You ensure the highest maintenance, readiness & repair in order to maintain the operational viability of the terminal facilities and all operational handling equipment.

SCOPE

- Responsible for the strategy of the Technical Department in order to support & achieve or Terminal Strategy and KPIs'.
- Ensure the technical department provides reliable service to our operational activities, including maintenance, construction and development works.
- You ensure the overall terminal facility and handling equipment is in a state of readiness, well-maintained, and that all steps are taken in preventative maintenance and parts availability in accordance with manufacturer's recommendations.
- Provides the operating direction for activities in the department, ensuring that productivity and efficiency standards are met.
- Responsible for technical innovation & future proof technical support.
- Drive, Develop and deploy best practices & innovation within the technical department.
- Sets up technical standards and follows up the implementation.
- Controls and coordinates all engineering activities within the container terminal and provides technical support to engineering staff.
- Implements and continually develops all necessary maintenance programs, systems and procedures to enable effective operation of the Company.
- Authorizes and monitors the purchase and issue of spare parts, tools and equipment.
- Identify significant risks in engineering and procurement.
- Strives to prevent damage to machinery & human accidents.

GENERAL

- Oversees the appropriate staffing levels and organizes, coaches, challenges and develops
 the technical staff. Focus on required skills levels are through appropriate training and
 development in close collaboration with HR & within budgets.
- Ensures good communications throughout the department and interaction & alignment with other departments.
- Works closely with the Human Resources to obtain clarification, direction, and consultation regarding labor law, company policy and procedures.
- Works closely with HSE (Health, Safety, Environment) and ensures that safety, health and environmental standards are met throughout the department. Identifies unsafe work condition and areas for improvement.
- Manages the budget for the technical department, ensuring appropriate cost control, aligning financial procedures with finance department.



POSITION DESCRIPTION

- Within authority limit, selects, negotiates and enters into binding agreements with suppliers/contractors and be accountable for execution and maintenance of agreed service levels.
- Ensures that company policies overall are applied consistently and fairly within the department.
- Performs other duties and responsibilities as required and participates in the daily management of the Company, by displaying correct & ethical behavior & leadership.

CRITICAL QUALIFICATIONS / SKILLS

- A degree in engineering, mechanical or civil engineering, or related field.
- Several years of experience in related position (preferably in a maintenance environment or heavy equipment)
- A good working knowledge of maintenance practices and principles. Specific experience with support equipment, cranes, and power generation is a strong asset.
- Knowledge of budget preparation, basic financial related matters.
- Experience in project management.
- Requires effective negotiation and conflict resolution skills, as well as managerial and strong leadership skills.
- Set priorities, set course for direction and tackle issues when they arise.
- Strong analytical skills, including the ability to extract, compile and analyse data.
- Must be able to handle company information with confidentiality and discretion.
- Requires good verbal and written communications skills in English and Dutch.
- Adhere to the company values & HSSE standards

REPORTING LINES

Reports to: Operations Director